



GO

Smart Signal Booster™



TOP VIEW



STATUS INDICATOR



MODE

| GO Status Indicator | Description & Suggestion |
|------------------------------------|---|
| Status Indicator will blink red | <p>“(Error 1) Not Receiving Signal”</p> <p>Your GO Unit is not able to find a cellular connection.</p> <p>Try this...</p> <p>Using your cellular device, make sure that you are able to locate usable 3G, 4G, or 4G LTE signal in the area of your Donor Antenna.</p> <p>Check the connection between your Donor Antenna and GO. Confirm that your antenna is properly connected.</p> <p>Still having issues?</p> <p>You may need to switch out your Donor antenna.</p> |
| Status Indicator will be solid red | <p>“(Error 4) GO is overheating”</p> <p>Your GO Unit is overheating. Please insure that your GO Unit is clear of any blockage. If you have your GO Unit in an Attic space you may need to relocate the device to insure this does not continue to happen</p> <p>Once your GO has cooled down it will operate as normal.</p> |
| Status Indicator will be solid red | <p>“(Error 6) Hardware Error”</p> <p>Your GO Unit is experiencing a hardware failure.</p> <p>Try this....</p> <p>Reset your Unit. Simply unplug your GO from the power source for a few seconds and plug back in.</p> <p>Still seeing the Error 6 message? Reach out to your point of sale for further assistance.</p> |
| Status Indicator will blink red | <p>“(Error 7) Unit disabled by network”</p> <p>The system has been disabled by the mobile network carrier. Contact your mobile provider or point of sale for more details</p> |
| Status Indicator will blink red | <p>“(Error 8) Input signal too strong.”</p> <p>An E8 error code is letting you know that your Network Unit is too close to a cellular tower, not necessarily for your operator. This has reduced the output power (coverage bubble) to limit network interference. Try this...Move your Donor Antenna to another location. You might need to move your antenna to the other side of your home/office. Note: When you have an E8 your system will still offer you indoor cellular coverage.</p> |
| Status Indicator will blink red | <p>“(Error 9) New registration required”</p> <p>This is a consumer device. Before use, you must register this device with your wireless provider and have your provider’s consent. Some providers may not consent to the use of this device on their network. If you are unsure, contact your provider. You must operate this device with approved antennas and cables as specified by the manufacturer. Antennas MUST be installed at least 20 cm (8 inches) from any person.</p> |
| Status Indicator will blink red | <p>Too Close Your Service Antenna and your Donor Antennas are too close together. Try moving the antennas further apart.</p> |